CASE STUDY

IT & BUSINESS PORTFOLIO · LUXEMBOURG

How Foyer took control of project costs and resources

A case study in portfolio and budget management with PPM-Factory

CUSTOMER

Foyer

AT A GLANCE

CLIENT **Foyer**	INDUSTRY **Insurance and financial services**	HEADQUARTERS **Luxembourg**
PORTFOLIO **250+ projects · 650 licenses**	SOLUTION **PPM-Factory Ready**	GO-LIVE **2021**



HEADLINE RESULT · BUDGET AND RESOURCE CONTROL

Before
Blind spots
costs, time and capacity tracked in separate places

→

After
Full visibility
budgets and resources across 250+ projects

THE CHALLENGE

A growing portfolio, growing blind spots

Foyer runs 250+ IT and business projects, from strategic investments, including a major capital program, to day-to-day operations. As the portfolio grew, so did the complexity of managing costs, resources and timelines.

Project managers could not see how time was spread across initiatives, from development to routine maintenance. This left blind spots in budgeting and resource planning, made budget overruns hard to spot in time, and kept project data fragmented.

The old cost picture

Pieced together from separate sources

Time	Costs	Budgets	Capacity	Overruns
Partly visible	Hard to track	No RUN/CHANGE split	Unclear per team	Spotted late

WHAT STOOD IN THE WAY

Fragmented data

Project information was spread across separate files and tools, with no single version of the truth.

Hidden time allocation

Project managers lacked visibility into time spent on development versus maintenance.

Late overrun detection

Project costs were hard to track accurately, so budget overruns surfaced late.

Unclear capacity

Without a clear view of team capacity, resource planning relied on estimates.

> “
>
> **We knew our budgets, but not where the time and money were really going across projects and maintenance.**
>
> Head of PMO, Foyer

GOALS SET BY LEADERSHIP

- One platform for all IT and business portfolios
- Accurate tracking of project costs and early detection of budget overruns
- A clear view of how team capacity is used, from development to maintenance

THE SOLUTION

One platform, live in 2021

Foyer selected PPM-Factory Ready after evaluating several project management and enterprise solutions. The deciding factors were how well it fitted Foyer's own methodology and internal processes, and its flexible, intuitive platform.

WHAT WAS PUT IN PLACE

01
One portfolio platform
All 250+ IT and business projects in one place, from strategic investments to day-to-day operations.

02
Budget envelopes
Budgets monitored by envelope, with RUN and CHANGE spending tracked separately.

03
Real-time budget visibility
Live view of budgets, overruns and project lifecycle time.

04
Operational capacity
Clear tracking of team capacity and time across all project teams.

HOW IT WAS ROLLED OUT

Phase 1 · 2021
Go-live

PPM-Factory Ready configured to Foyer's methodology and processes.

Phase 2
Roll-out

650 licenses across IT and business portfolios, including a major capital program.

Phase 3
Automate

Creating, deactivating and moving resources and services automatically.

HOW THE TEAMS WERE KEPT ON BOARD

- **Fit the method.** The platform follows Foyer's own methodology instead of imposing a new one.
- **One source of truth.** Budgets, time and capacity moved from separate files into the platform.
- **Clear budget rules.** RUN and CHANGE envelopes give every team the same budget logic.

> **Because the platform follows our own methodology, teams adopted it as part of how they already work.**
>
> PMO Lead, Foyer

THE RESULTS

Control over costs and resources

Foyer now manages its IT and business portfolios on one platform, with clear visibility on budgets, overruns, project timelines and team capacity.

BUDGET OVERRUNS **Spotted late → Seen early**	RUN / CHANGE SPLIT **Unclear → Tracked**
TEAM CAPACITY **Estimated → Tracked**	LICENSES ON ONE PLATFORM **Separate tools → 650**

WHAT CHANGED

	BEFORE	WITH PPM-FACTORY
Reporting	Pieced together from separate sources	Generated from one platform
Data	Fragmented across files	One platform for 250+ projects
Budgets	Overruns spotted late	RUN and CHANGE envelopes tracked live
Capacity	Time allocation unclear	Team capacity tracked across projects

> **We now see budgets, overruns and capacity across all our projects, which makes our decisions faster and better grounded.**
>
> Member of the Executive Committee, Foyer

WHAT'S NEXT FOR FOYER

Next, Foyer plans to integrate the platform further to automate key processes, such as creating, deactivating and moving resources and services.

Ready to take control of your project costs?
Start with one portfolio. Prove the value, then build on it.

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